

Electronic Patient Records in a Ubiquitous Setting

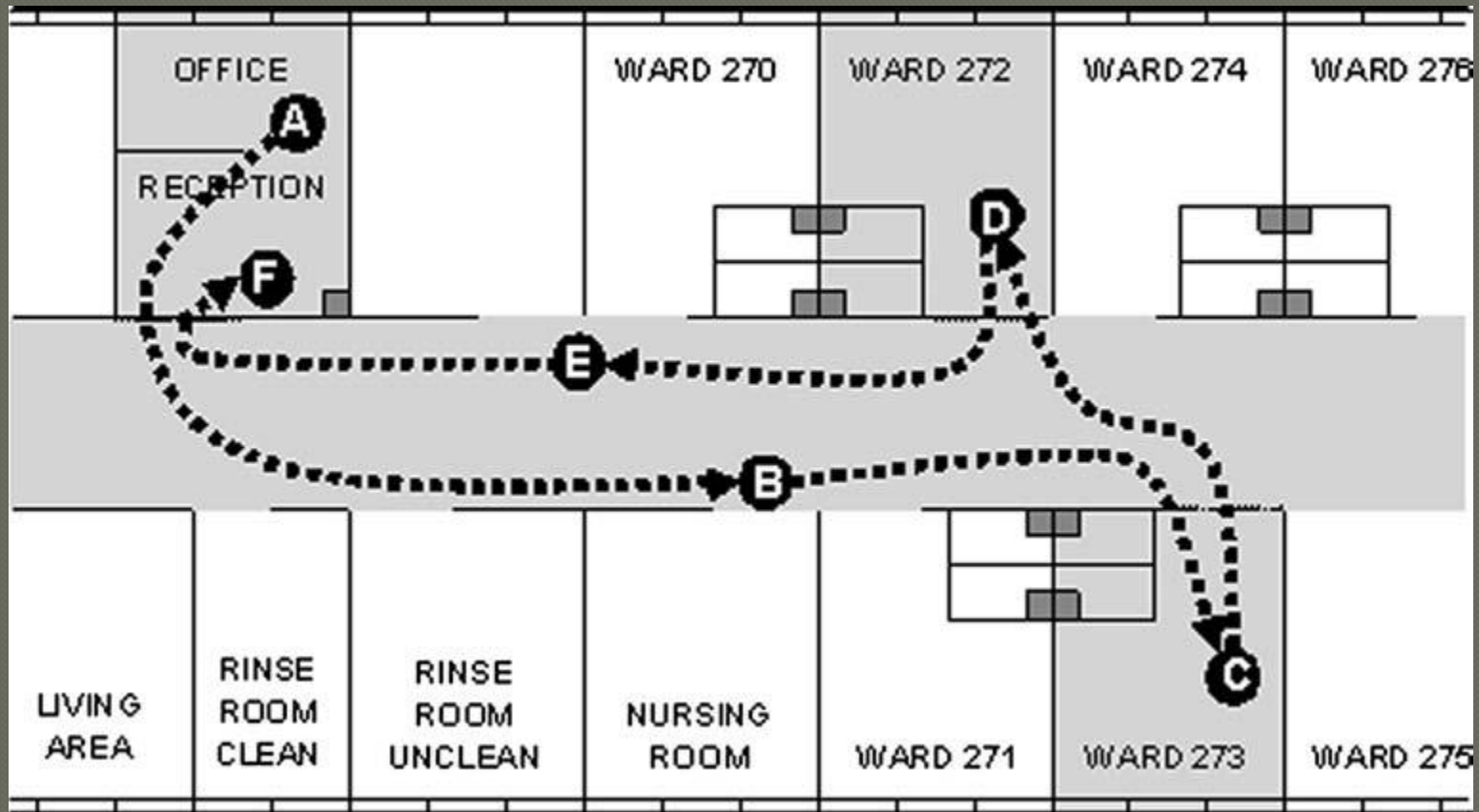
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Using Paper Records



Taken from [1]

Outline

- Paper Records
- **Goals of EPR**
- MobileWard
- Ward-In-Hand
- Study EPR in Use
- Paper vs. EPR
- Conclusion

Goals of EPR

- ◉ Workload on Staffing
- ◉ Reduce Medical Errors
- ◉ Ease of Accessing Information

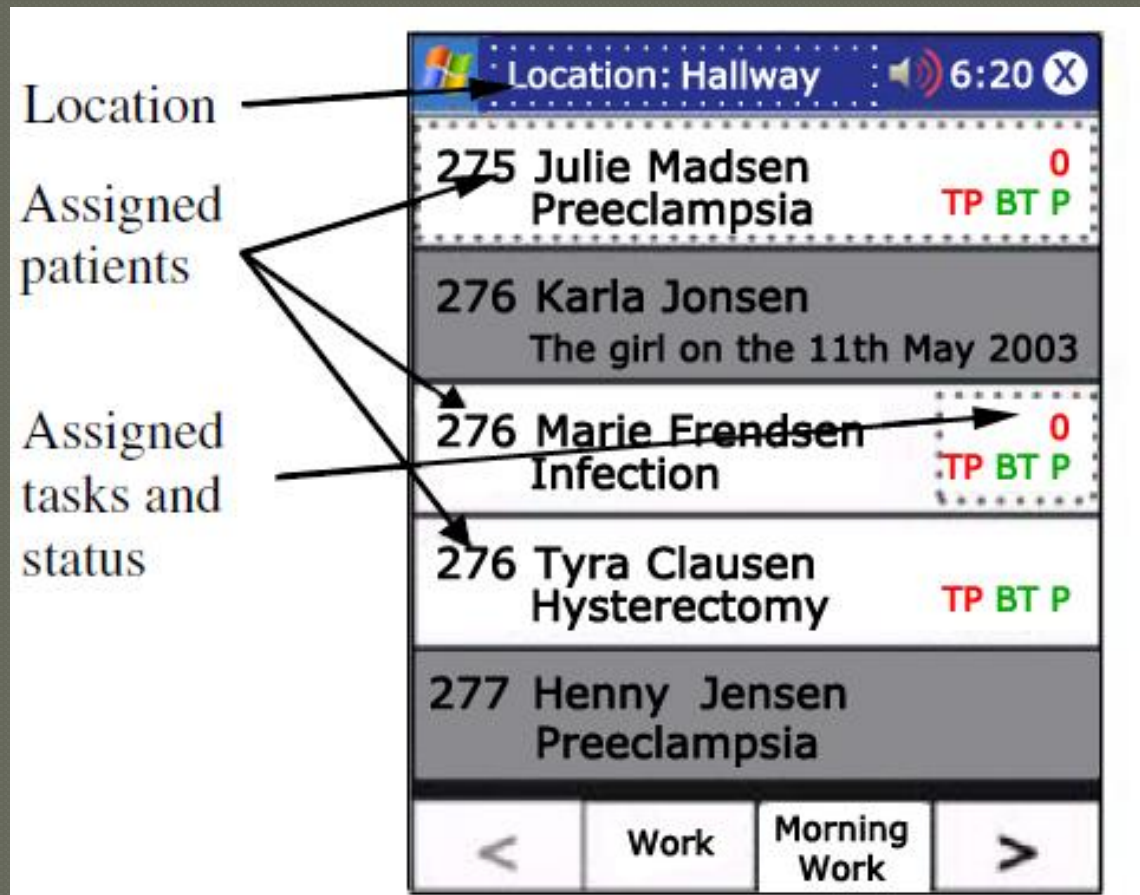
MobileWard

- ◉ PocketPC
- ◉ Context-Aware
- ◉ View and Record Patient Records
- ◉ Scanner



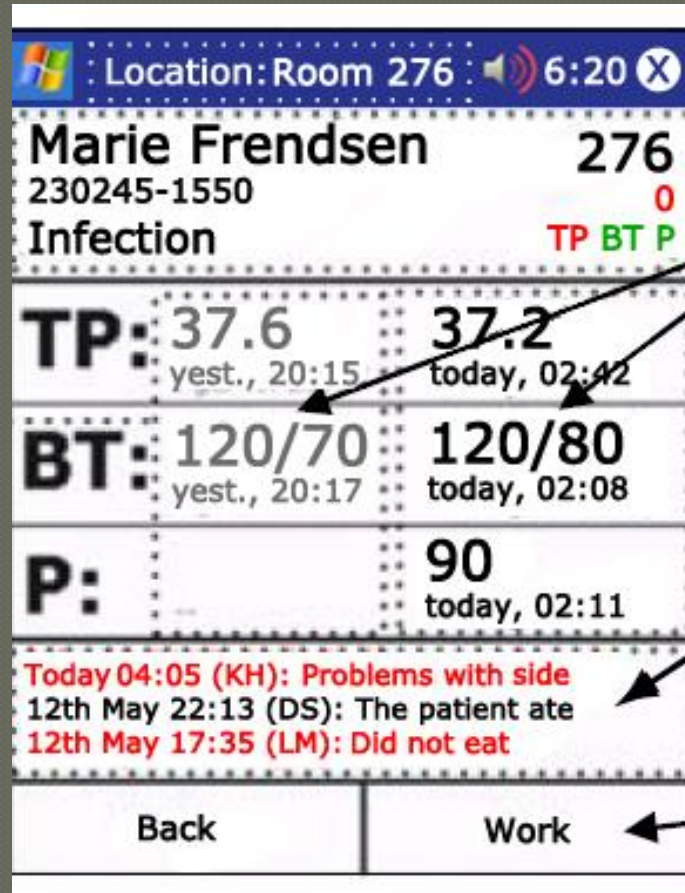
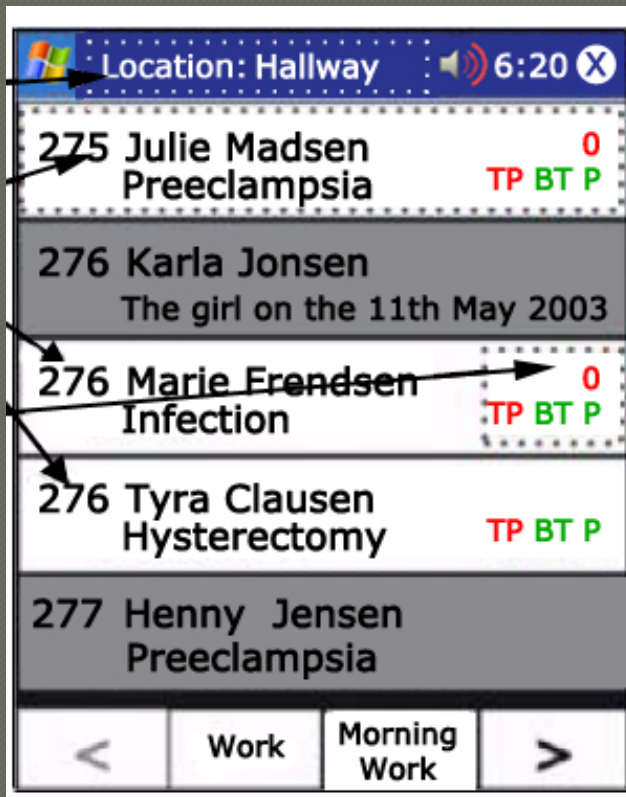
Taken from [1]

MobileWard UI



Taken from [1]

MobileWard UI



Previous two sets of measured values

Notes about the patient's treatment

Scan function

Taken from [1]

Problems from MobileWard

- ◉ Screen changing with context-awareness
- ◉ Fragmented Information
- ◉ Confuse with keyboard layout

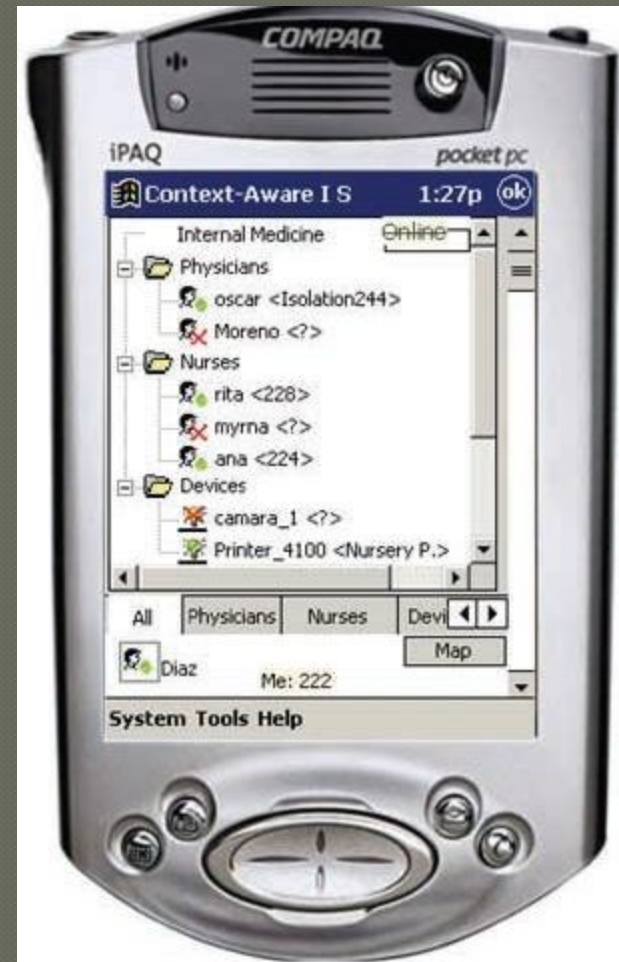
“Tab, Caps, and Shift”

vs. “Tablets, capsules, and shift medication”

- ◉ Fear of Spreading Bacteria

Ward-In-Hand

- Mobile
- Context-Aware with using minimum of three WLAN access points
- Smart Messaging through use of Agents



Taken from [2]

Ward-In-Hand Survey

	Disagree	Neither	Agree
It is useful to know who is in the hospital and where they are in relation to me	1	0	27
It is useful to send messages that depend on context for their delivery	1	0	27
It is useful to have access to the patient's medical record through a handheld computer	1	0	27
Receiving messages can distract me from my daily work*	20	3	4

Taken from [2]

*One person did not respond to this question

Security and Reliability

- ◉ Wireless Local Area Network (WLAN)
- ◉ Encryption
- ◉ Common Language for Sharing

Studying EPR in use

- Study with 26 million patient records in system, Denmark.
- Looked at team conferences, nursing handovers, and ward rounds in six categories
- NASA task load index (TLX) to measure stress, 0 (low stress) – 100 (high stress)
- 20 of 31 categories showed significant improvement*

*Using multiple variable significance test (Anova) with a CI of 95%

Results of EPR in Use

	Mean	Mean	Significance <i>p</i>
Mental Demand	40.28	8.85	< .001
Physical Demand	28.89	6.54	< .001
Temporal Demand	49.94	15.77	< .001
Effort	42.50	9.62	< .001
Performance	26.39	3.08	< .001
Frustration	27.78	3.08	< .001

Mental Workload for ward rounds

Taken from [3]

Paper vs. EPR

- Efficiency

“The emergency room uses pre-printed [paper] forms for orders... this paper ‘workaround’ is more efficient/ expedient”

- Knowledge/ Skill/ Ease of Use

“Physicians will get frustrated and say where is it?”

- Memory

“Without a sheet of paper, I sometimes forget about [walk-in] patients”

Conclusion

Using EPR has the potential to help:

- ◉ workload on hospital staff,
- ◉ reduce medical errors,
- ◉ and increase the quality of medical care provided

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References

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