Evolution of Web Bots and How They Are Detected

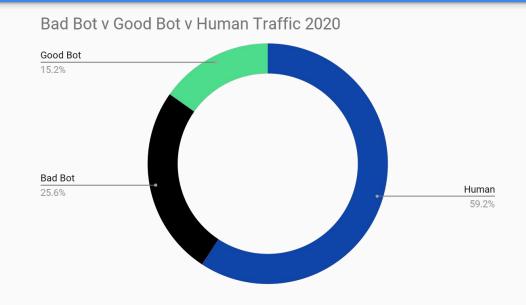
Robert Beane

Division of Science and Mathematics University of Minnesota Morris Morris, Minnesota, USA

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Introduction

- What are "Web Bots"
- 40.8% of internet traffic is bots
- Good vs Bad
- Simple vs Advanced



Outline

• Background Information

- What Problems Can Bots Cause?
- How Have Bots Evolved?
- CAPTCHAs
- Detection Techniques
 - Using Web Logs to Detect Bots
 - Using Mouse Behavior to Detect Bots
- Conclusion

Problems Bots Cause

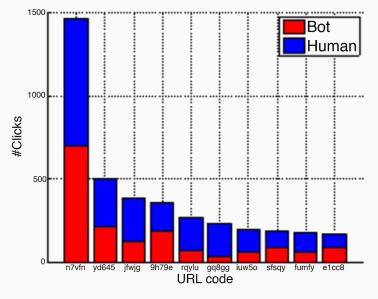
- Not all bots are bad
- 10% more bad bots than good (Imperva)
- Problems affect many areas of the internet

Examples of Problems Caused by Bots

- Vulnerability scanning
- Spamming
- Denial of Service attacks (DOS)
- Price scalping

Bot Problems and Social Media

- Important
 - Could promote artificial news
- Two year Twitter data logging
 - o 44% clicks were bots
 - 4% were recurring bots



Source: Gilani (2017)

Social Media Response

- Twitter's new automated account label
 - Given to accounts utilizing Twitter API
- Spam/scam bots still plague social media
- May never know how companies detect bots
 - Harder for developers to avoid detection



Bot Evolution

- Do more besides simple commands
- More accessible
 - Selenium and python



Evasion Evolution

- Avoid new detection frameworks
 - "Arms race"
- Use new techniques to avoid detection
 - Simulate mouse behavior
 - Speech to text

CAPTCHAs

- CAPTCHA Completely Automated Public Turing test to tell Computers and Humans Apart
- Became the go to solution

Common CAPTCHAs

- Mainstream suppliers
 - Google reCAPTCHA
 - hCaptcha
- Different tests
 - Image selection
 - Text input
 - Simple click



hCaptcha





If there are None, click Skip









Skip

CAPTCHA Disadvantages

Disadvantages

- Interrupts user experience
- Some lack accessibility settings
- Cases where they are bypassed
 - Speech to text generators

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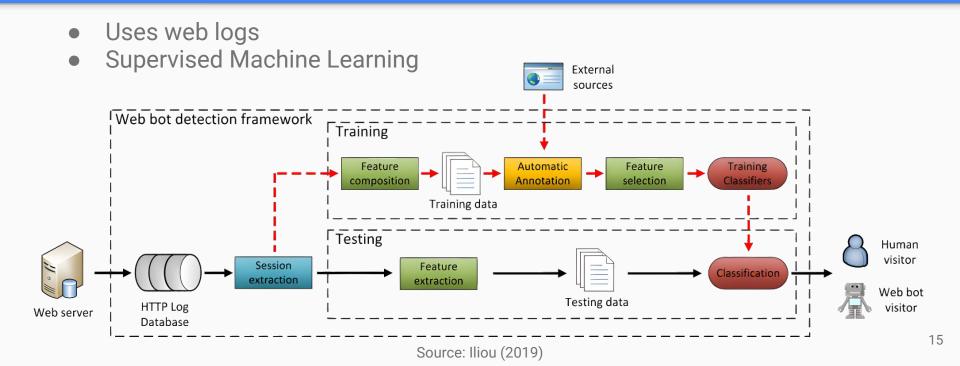
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Why are these Frameworks Necessary?

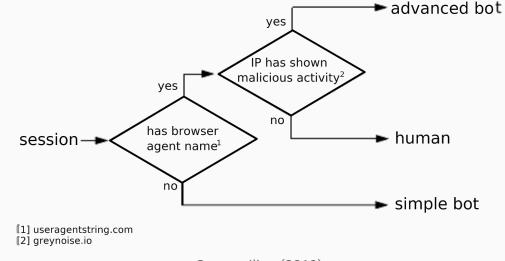
- Alternative to CAPTCHAs
- Detection works offline
- Addresses advanced bots
 - Evade detection

Detection Techniques - Web Logs



Session Automatic Annotation

- IP and Browser Agent name used for annotation
 - Browser agent displays system and browser information

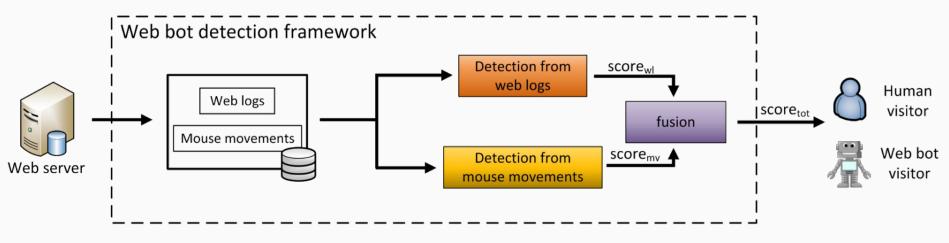


Web Log Framework Results

- "Web bot detection problem is a multifaceted one"
- Detecting simple bots easy
- Detecting advanced bots more difficult

Detection Techniques - Mouse Behavior

- Using Mouse Behavior
- Supervised Machine Learning



Mouse Behavior Logging

Visitor



Web server

(2) Web server responds with the web page and the monitoring JavaScript file

(3) JavaScript file runs periodically or on every click sending all the collected mouse movements back to server

(4) Web server updates the entry for each user with the new data

Logged Mouse Behavior

| | Human | Moderate bot | Advanced bot |
|-----------------|--------------------------------------|--|---|
| Characteristics | ✓ Sessions made by human visitors | ✓ Random hyperlink selection ✓ Direct mouse movements | ✓ Heuristic hyperlink selection ✓ Advanced mouse movements |
| Example image 1 | D. | / | |
| Example image 2 | | | |

Mouse Behavior Bot Determination

- Scores given to each module
 - Score_{wl}
 - Score_{mv}
- Scores combined to evaluate session as human or bot
 - Score_{tot}
- Uses Score_{my} determination if score is super high or super low

Is Mouse Behavior Useful?

- Yes
- Mouse module more accurate than web log module
- Efficient

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Conclusion

- Increase of advanced bots becoming a problem
- CAPTCHAs are useful but have downsides
- Web logs and mouse behavior are effective tools
- Mouse behavior shown to be more effective

Questions?

References

- Christos Iliou, Theodoros Kostoulas, Theodora Tsikrika, Vasilis Katos, Stefanos Vrochidis and Ioannis Kompatsiaris. *Detection of Advanced Web Bots by Combining Web Logs with Mouse Behavioural Biometrics*. 2021.
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- Imperva. Bad Bot Report 2021: The Pandemic of the Internet. 2021.
- Zafar Gilani, Reza Farahbakhsh and Jon Crowcroft. *Do Bots Impact Twitter Activity?* 2017.